

Connecting to HW Guest Wi-Fi Networks

Last Modified on 10/23/2025 9:46 am PDT

Both US Guest and MS Guest wireless networks require a password that changes once per month. Faculty and staff can find the current password at the bottom of the homepage of the Faculty/Staff portal. Users must update their connection each time the password changes.

Prerequisites

Access the homepage of the Faculty/Staff Portal and scroll to the bottom of the page to locate the current Guest Wi-Fi password.

Steps

1. On your device, open Wi-Fi settings.
2. Select either US Guest or MS Guest from the list of available networks.
3. If your device is already connected from a previous month:
 - Choose Forget This Network (or Remove Network) to clear the old credentials.
4. Reconnect to the same network and enter the new password from the portal.

Notes

- The password changes monthly, so you must repeat these steps each time it updates.
- If you experience any connection issues or cannot locate the password, contact ithelp@hw.com for assistance.